



Audio 10

Operating Instructions



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Symbols



WARNING

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.



Environmental note

Environmental notes provide you with information on environmentally aware actions or disposal.

 Notes on material damage alert you to dangers that could lead to damage to your vehicle.

 These symbols indicate useful instructions or further information that could be helpful to you.

- This symbol designates an instruction you must follow.
- Several consecutive symbols indicate an instruction with several steps.

(▷ page) This symbol tells you where you can find further information on a topic.

▷ ▷ This symbol indicates a warning or an instruction that is continued on the next page.

Display This text indicates a message on the display.

Vehicle dealer

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Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Operator's Manual to the technical documentation team at the address on the inside of the front cover.

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Vehicle manufacturer

Daimler AG
Mercedesstraße 137
70327 Stuttgart
Germany

As at 22.02.2013

Thank you for choosing the new Sprinter

First of all, familiarize yourself with your Audio 10. Read this manual, particularly the safety and warning notices, before you drive off. This will help you to obtain the maximum pleasure from your Audio 10 and avoid endangering yourself and others.

The equipment and functions of your Audio 10 may differ depending on:

- model
- order
- country specification

We are constantly updating our systems to the state of the art.

We reserve the right to make changes to the following:

- design
- equipment
- technology

Therefore, the descriptions provided may occasionally differ from your device.

Please consult an authorized Sprinter Dealer if you have any questions.

The Operator's Manual and all supplements are an integral part of the vehicle. You should always keep them in the vehicle and pass them on to the new owner if you sell the vehicle.

We wish you safe and pleasant motoring.



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Operating safety

WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

In addition, observe the legal requirements of the country in which you are currently driving.

Proper use

Audio 10 can be used to receive radio stations, to play back SD memory cards and other data carriers and to make calls via the Bluetooth® function.

Observe the requirements in the technical data for data carriers and permissible formats.

General notes

Information on the Operating Instructions

-  This Supplement describes Audio 10 as was available at the time of this Supplement going to print. Country-specific variations are possible. Therefore, your Audio 10 equipment may differ from certain descriptions and illustrations. If you have any questions concerning the equipment and operation, consult any authorized Sprinter Dealer.

Qualified specialist workshops

A qualified specialist workshop has the necessary specialist knowledge, tools and qualifications to correctly carry out the work required on Audio 10.

An authorized Sprinter Dealer is a qualified specialist workshop.

Always have modifications to Audio 10 carried out at a qualified specialist workshop.

Declaration of conformity

Radio-based vehicle components

-  **USA only:** The wireless devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. These devices may not cause interference, and
2. These devices must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

-  **Canada only:** The wireless devices of this vehicle comply with Industry Canada RSS-210 standard. Operation is subject to the following two conditions:

1. These devices may not cause interference, and
2. These devices must accept any interference, including interference that may cause undesired operation of the device.

Information on copyright

Registered trademarks



Bluetooth® technology is the standard for short-range wireless data transmission of up to approximately 10 meters.

Bluetooth® is a registered trademark of Bluetooth Special Interest Group (SIG) Inc.



An SD memory card is a digital storage medium.

SD memory cards carry the logo displayed above. This logo is a registered trademark of SanDisk Corporation.

Cleaning

To clean, use a slightly damp cloth. The cloth must be soft and lint-free. For stubborn dirt, you can use a mild cleaning agent. In particular, never clean the display with alcohol, acid or an abrasive cleaning agent.

Equipment

With Audio 10, the following functions are available:

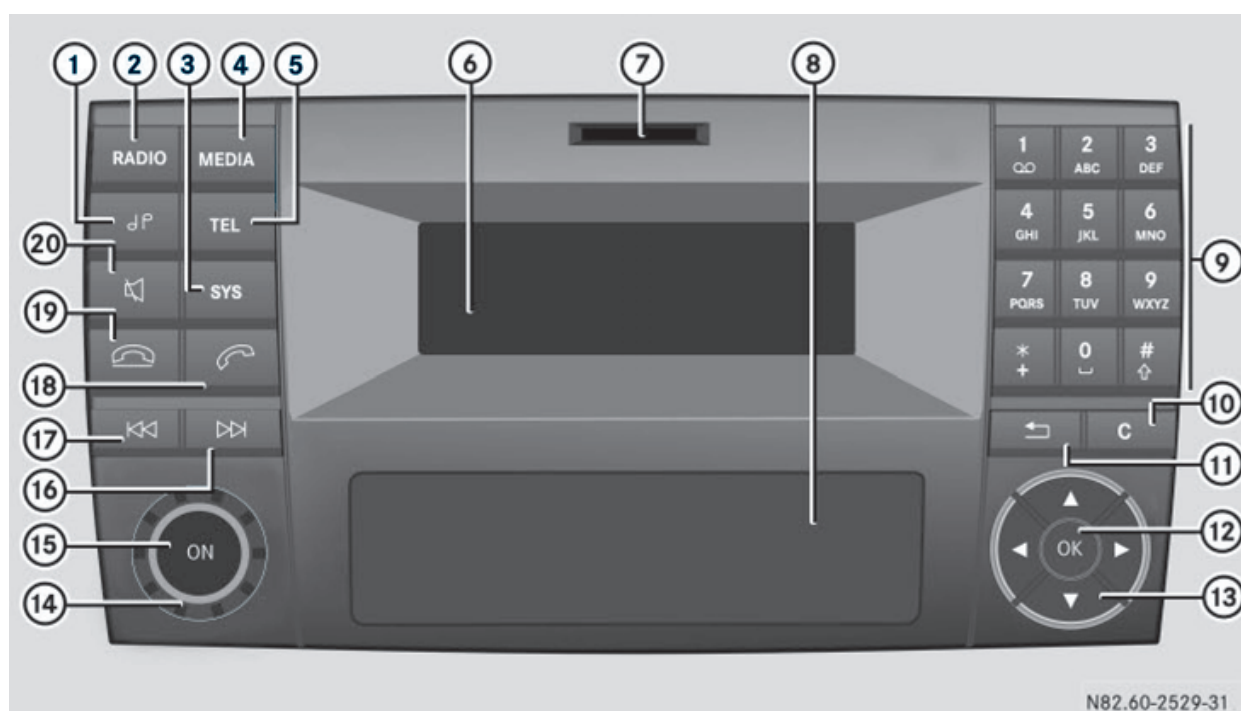
- playback of files stored on USB devices
 - playback on external devices via the AUX jack
 - connection of a personal mobile phone via Bluetooth® to call using the hands-free system
 - connection and playback of your personal audio equipment via Bluetooth® (if supported by your audio device)
-
- radio reception in wavebands FM and AM (SW, MW, LW)
 - playback of files stored on SD memory cards

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Familiarizing yourself with your product

Audio 10 overview

Audio 10 overview diagram



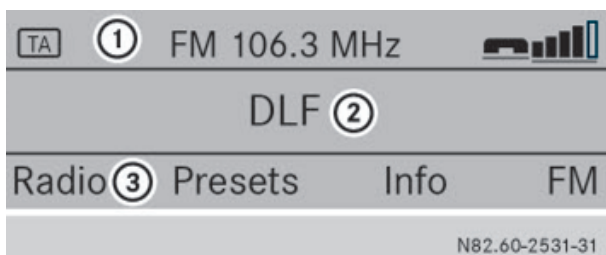
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	Pauses SD memory card/ USB device/BT-audio	

Display



- ① Status bar
- ② Display/selection window
- ③ Menu bar

The display shows the function currently selected with its current settings and associated menus. The following functions and menus are available:

Function	Menu
Radio	Radio
	Presets
	Info

Function	Menu
	Waveband
SD memory card	SD
	Music
	Info
	Media
USB	USB
	Music
	Info
	Media
AUX	AUX
	Volume
	Media
BT Audio	BT Audio

Function	Menu
	Playback/stop playback
	Media
	Telephone
Telephone	Telephone
	Name
	Calls list
System	System
	Display off

Entry routines

Buttons and their functions

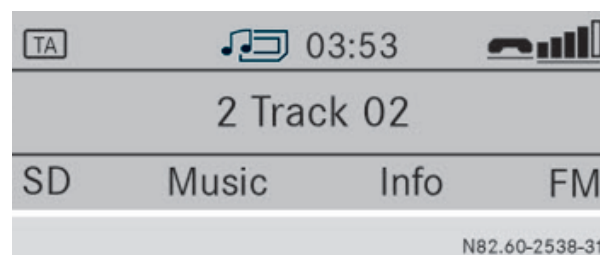
Use the , , ,  and  buttons to navigate within the menus.

Button	Operation
	To exit the menu bar To select the previous line in the menu
	To jump to the menu bar To select the next line in the menu
	To jump to the left in the menu bar To jump up one menu level higher To lower the level in the menu
	To jump to the right in the menu bar To jump back to the main menu To raise the level in the menu
	To confirm the selection/entry

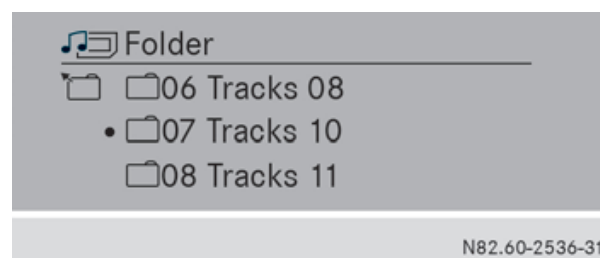
Example: selecting MP3 tracks on an SD memory card

The following example shows, step by step, how to select and play MP3 tracks which have been saved on an SD memory card.

Initial situation: you are listening to the radio and the SD memory card is inserted in the slot.

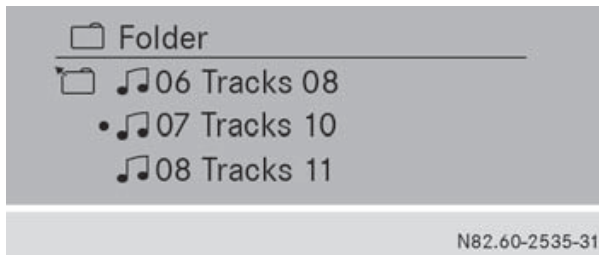


- **To select the menu:** repeatedly press the  button until **SD** is shown in the display.
- Press the  button to jump to the menu bar.
- Press the  or  button to select the **Music** menu.
- Press the  button to confirm.
The Music menu opens. The previously played track is selected.



- **To select a folder:** press the  button repeatedly until the menu level with the desired folder has been reached.
Audio 10 jumps one menu level each time the button is pressed.
- Press the  or  button to select the desired folder.
- Press the  button to confirm.
The folder opens and the first music track is selected.

- **To select a track:** press the  button to select a track.
- Press the  button to confirm. The selected track is played.



Overview of the multifunction steering wheel



- i** The operation of certain functions is described in the sections on basic functions, radio, SD memory card, USB device and Bluetooth®.

	But-ton	Function
①		On-board computer display
②		Increases the volume
		Reduces the volume
		Accepts an incoming call/redials

	But-ton	Function
		Ends/rejects a call
③		Selects next main menu
		Selects previous main menu
		Jumps up in the menu bar
		Jumps down in the menu bar

Display overview of the on-board computer

The display of the on-board computer shows the following menus and functions of Audio 10:

Menu	Functions
Radio	Selects the stored stations on the current waveband
SD/USB	Selects tracks in the current folder
Telephone	Accepts a call Ends/rejects a call Performs calls via the phone book menu
BT Audio	Selects tracks in the current folder

- i** The operation of certain functions is described in the sections on basic functions, radio, SD memory card, USB device and Bluetooth®.

Basic functions

Switching on/off

- Press the  On/Off button. Once switched on, Audio 10 calls up the most recently active function.
- i** Audio 10 switches off automatically when you remove the ignition key.

- i** Audio 10 switches off automatically when the condition of charge of the battery is low.
- i** If Audio 10 is running while the ignition is switched off, it will switch off automatically after approximately one hour to preserve the vehicle battery.

Setting the volume

- ▶ Turn the volume control  during playback.
- Or
- ▶ Press the  or  button on the multifunction steering wheel.

Activating/deactivating the mute function

- ▶ Press the  mute button.
The sound from the audio source is switched on or off. When the sound has been muted, the  symbol is shown in the status bar.
- i** If you change the audio source or adjust the volume, the sound switches on again automatically.
- i** When the mute function is active, playback from the SD memory card, USB device and BT audio is paused. When you deactivate the mute function, playback will resume from the position where it was paused.
- i** When the TA function is activated, you hear traffic reports even when the sound is muted (▷ page 20).

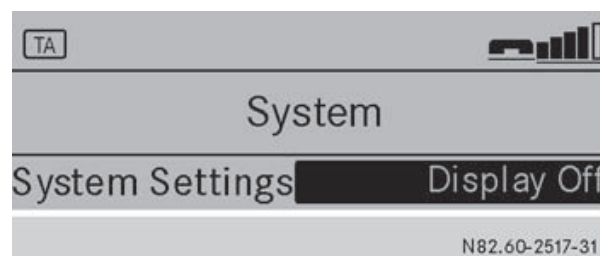
Adjusting the display

Setting the brightness



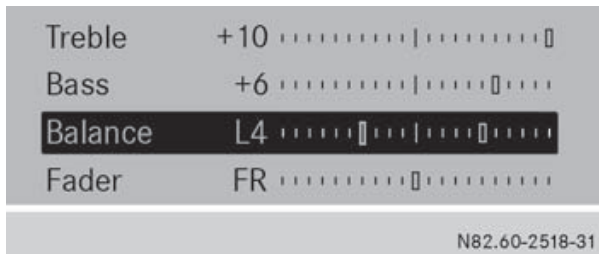
- ▶ **To select the system menu:** press the  button and confirm with .
- ▶ Press the  button to select **Brightness** and confirm with .
- ▶ Adjust the brightness using the  or  button.
The long bar shows the current setting. The short bar shows the most recently stored brightness setting.
- ▶ Press the  button.
The new setting is saved and Audio 10 returns to the system menu.
- ▶ **To exit the system menu:** press the  or  button.

Switching the display on/off



- ▶ Press the  button.
- ▶ Press the  button to select **Display Off** and confirm with .
- The display is switched off. Audio 10 functions remain available. You continue to listen to the selected audio source.
- ▶ **To switch the display on again:** press ,  or .

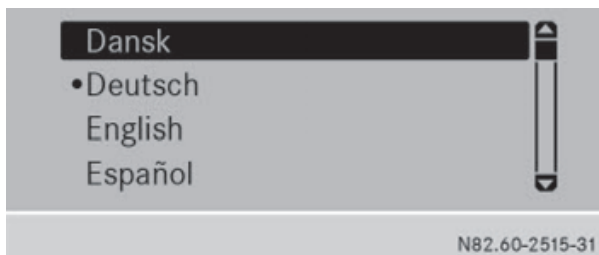
Adjusting the sound settings



- ▶ Press the button.
The display shows the current sound settings.
- ▶ Select **Treble**, **Bass**, **Balance** or **Fader** with the or button.
- ▶ Adjust the sound with the or button.
The long bar shows the current setting. The short bar shows the most recently stored sound setting.
- ▶ **To exit sound settings:** press the button.
Audio 10 stores the new sound settings.

Setting the language

As standard, Audio 10 uses the language set in the on-board computer. You can also set the language independently of the on-board computer.



- ▶ **To select the system menu:** press the button and confirm with .
- Language** is selected.
- ▶ Press the button to confirm.
The display shows a list of available languages. The • dot marks the currently set language.

- ▶ **To select a language:** use the button to select the desired language and confirm with .

Audio 10 display texts are shown in the selected language.

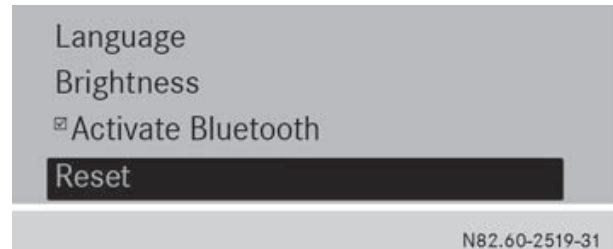
Or

- ▶ Press the button to select **Synchronize Languages**.
Audio 10 display texts are shown in the selected language on the on-board computer.
- ▶ **To exit the system menu:** press the or button.

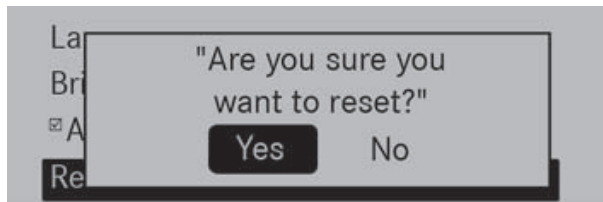
Resetting to factory settings

You can reset the settings of Audio 10 to the factory settings. This will delete all personal data (station memory, phone book etc.).

- Resetting to factory settings is useful when you sell the vehicle, for example.



- ▶ **To select the system menu:** press the button and confirm with .
- ▶ Use the button to select **Reset** and confirm with .
- A prompt appears in the display asking whether the data should be deleted.
- ▶ Use the or button to select **Yes** or **No** and confirm with .
- If **Yes** has been selected, a second prompt appears in the display asking whether the data should be deleted.



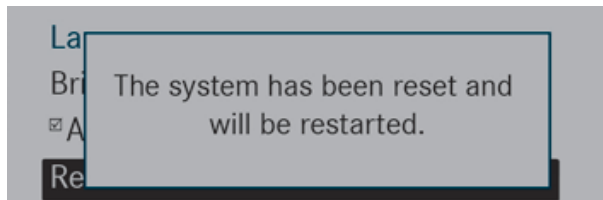
N82.60-2520-31

- **To cancel the deleting process:** No.

Audio 10 is not reset.

Or

- **To delete:** select Yes in the display and confirm with .
The display briefly shows a message. Audio 10 is reset and restarted.



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Selecting radio

- ▶ Press the **RADIO** button.
You will hear the last station selected.

Selecting a station

Station search

- ▶ Press the **◀◀** or **▶▶** button briefly.
You will hear the next receivable station.

Setting stations manually

- ▶ Press and hold the **◀◀** or **▶▶** button until the desired position has been reached.
You will hear the selected station, as long as it is receivable.

Setting the frequency manually

Enter Frequency
10 ■ . ■ MHz

N82.60-2525-31

- ▶ Press the *** /** button.
- ▶ Using the **0** to **9** number keys, enter the desired frequency.

Or

- ▶ **To select the radio menu:** press the **▼** button, select **Radio** using the **◀** or **▶** buttons and confirm by pressing the **OK** button.
The **Enter Frequency** menu item is selected.
- ▶ Press the **OK** button.
- ▶ Using the **0** to **9** number keys, enter the desired frequency.

- i** You can only enter frequencies which lie within the selected waveband (▷ page 19).

Storing stations

Storing stations manually



You can save the current station.

- ▶ Press and hold any of the **0** to **9** number keys until the display shows the number you pressed in front of the transmitter frequency or the station name.
The station is stored under the selected preset.

Storing stations automatically

You can automatically store 10 receivable stations in the waveband selected to presets. The order is determined by reception quality.

- i** Previously stored stations from this waveband will be lost.



- ▶ Press the **RADIO** button to select the desired waveband.
- ▶ **To select the preset menu:** press the **▼** button, select **Presets** using the **◀** or **▶** buttons and confirm by pressing the **OK** button.

- ▶ **To select Autostore:** press the  or  button to select **Autostore** and confirm by pressing the  button. Audio 10 searches for the 10 stations with the strongest signal and stores them.



- ▶ **To cancel storage:** during storage, press the  button.
- ▶ **To exit the preset menu:** using the  button, select one of the stored stations and confirm by pressing the  button.

Or

- ▶ Press the  button.

i If the process is interrupted by a traffic report, you must repeat it.

Calling up stored stations

Calling up stations using the number keypad

- ▶ Press the  button to select the desired waveband.
- ▶ Briefly press a number button from  to . You will hear the station stored in the selected preset, if it is receivable.

Calling up stations using the station list



- ▶ Press the  button to select the desired waveband.
- ▶ **To select the preset menu:** press the  button, select **Presets** using the  or  buttons and confirm by pressing the  button. The display shows a list of the stored stations. The • dot indicates the station being currently played, if the station has been stored.
- ▶ **To select a station:** using the  or  buttons, select a station and confirm by pressing the  button. You will hear the station stored in the selected preset, if it is receivable.

Switching wavebands

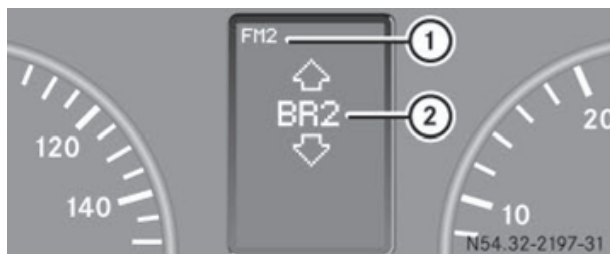
Audio 10 can receive the following wavebands:

Waveband	Frequency
FM (VHF)	87.7 – 107.9 MHz
MW (medium wave)	530 – 1710 kHz

- ▶ Press the  button repeatedly until the display shows the desired waveband.
- Or
- ▶ **To select the waveband menu:** press the  button, select the waveband in the menu bar using the  or  buttons and confirm by pressing the  button. The display shows a list of wavebands. The • dot indicates the waveband currently called up.
- ▶ **To select a waveband:** select a waveband using the  or  buttons and confirm by pressing the  button.

Operating the radio using the multifunction steering wheel

You can call up saved stations using the multifunction steering wheel.



① Waveband

② Station

- ▶ Press the **RADIO** button.
Radio mode is selected.
- ▶ Select **Radio** with the or button on the multifunction steering wheel.
The on-board computer display shows the waveband and the station name/frequency of the selected station.
- ▶ Use the or button on the multifunction steering wheel to call up the previous or next stored station.

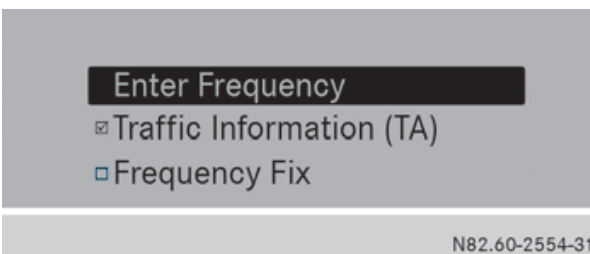
Traffic program priority (TA)

TA function

If you are listening to a station without traffic reports or another audio source, Audio 10 can switch to a station with traffic reports, for the duration of one traffic report. This TA function is also possible when the system is muted.

- i** Traffic program priority is only available in the FM waveband. Stations which broadcast traffic announcements are marked **TA** in the status bar.
- i** Telephone conversations and navigation announcements are not interrupted.

Activating/deactivating the TA function



- ▶ Press and hold the mute button until the display shows **TA** in the status bar.

Or

- ▶ **To select the radio menu:** press the button, select **Radio** using the or buttons and confirm by pressing the **OK** button.
- ▶ Using the button, select **Traffic Information (TA)**.
- ▶ Using the **OK** button, switch the TA function on or off.
A tick in front of **Traffic Information (TA)** shows that the TA function is switched on.
- ▶ **To exit the radio menu:** press the button.

i If the TA function is switched on, you will see the **TA** symbol in the status bar.

i You can also activate/deactivate the TA function in the SD, USB, AUX and BT audio menus.

Adjusting the volume of traffic reports

- ▶ Turn the volume control right or left during a traffic report.
- i** This setting also applies to the traffic reports to follow.

Interrupting a traffic report

- ▶ Briefly press any button during a traffic report, except the **ON** button.

- i** The next traffic report can be heard again.

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Important safety notes

WARNING

Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Handle discs only when the vehicle is stationary.

Inserting/removing an SD memory card

Inserting an SD memory card

- ▶ Insert the SD memory card into the SD slot with the contacts at the front and facing downwards.
Audio 10 automatically activates the SD function and loads the files. The display shows **Reading Memory Card....**

- i** If Audio 10 cannot find any readable data on the SD card, the display shows the message **No Playable Files**.
Information on readable file formats can be found in the technical data (▷ page 48).

Ejecting an SD memory card

- ▶ Press the SD memory card.
Audio 10 ejects the SD card.
- ▶ Remove the SD memory card.

Connecting a USB device

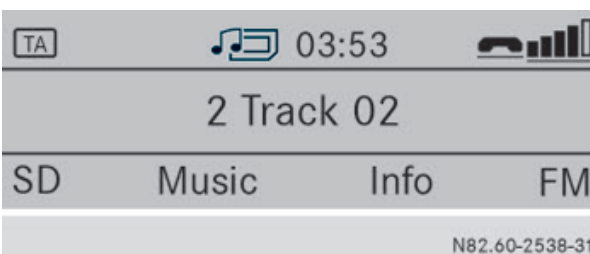
The port for USB devices is located in the stowage compartment on the driver's side of the instrument panel.

- ▶ Connect the USB device to the USB port in the correct position.
Audio 10 automatically activates the USB function and loads the files. The display shows **Reading USB device...**

- i** If Audio 10 cannot find any readable data on the USB device, the display shows the message **No Playable Files**.
Information on readable file formats can be found in the technical data (▷ page 48).

- i** Due to the wide range of USB devices available on the market, playback cannot be guaranteed for all USB device brands.
Information about suitable USB devices can be obtained from an authorized Sprinter Dealer.

Selecting the SD/USB function

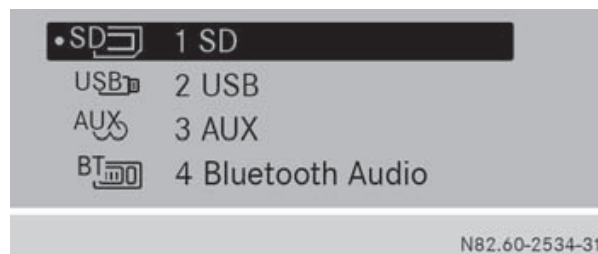


- ▶ Press the **MEDIA** button repeatedly until the display shows **SD/USB**.

Or

- ▶ Insert the SD card (▷ page 24)/USB device (▷ page 24).
Playback starts.

If you are using one of the audio sources SD, USB, AUX or BT Audio, you can also call up the SD/USB function via the media menu.



- ▶ **To select the Media menu:** press the **▼** button, select **Media** using

the  button and press the  button to confirm.

The display shows the list of audio sources. The  dot is in front of the audio source currently being played.

- Use the  button to select the desired audio source and confirm with . SD/USB playback starts.

Selecting a track

Selecting a track by skipping to a track

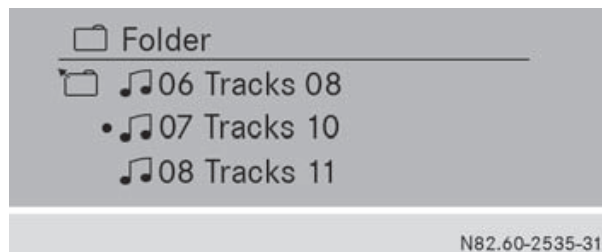
- Press the  or  button briefly. Audio 10 plays back the previous or next track.
- Press and hold the  or  button. The current track is rewound or fast-forwarded.

 The following principles apply to the skip back function:

- if the track has been playing for less than 8 seconds, playback moves back to the start of the previous track.
- if the track has been playing for more than 8 seconds, playback moves back to the start of the current track.

 If you have selected random playback (► page 26), a random selection follows as the next track.

Selecting a track in the track list



- **To select the music menu:** press the  button.

The display shows the track list of the folder in which the track currently playing can be found. The  dot indicates the track currently being played.

- **To select a track:** press the  or  button to select a track and confirm with .

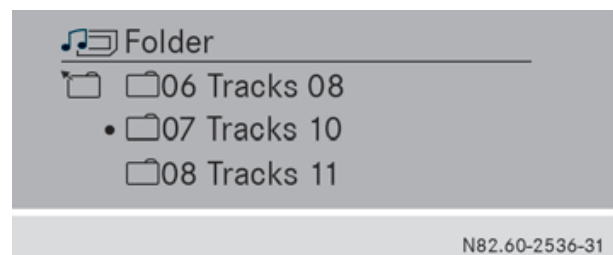
Audio 10 exits the music menu and plays the selected track.

Selecting a track by track number

- Press the  button.
- Enter the desired track number using the  to  number keys. Audio 10 plays the selected track.

 You can only enter numbers of tracks which are in the folder currently being played.

Changing folders



- **To select the music menu:** press the  button.

- **To select a folder:** press the ,  and  buttons to select a folder and confirm with .

- **To exit the music menu:** press the  button to select a track in the folder and confirm with .

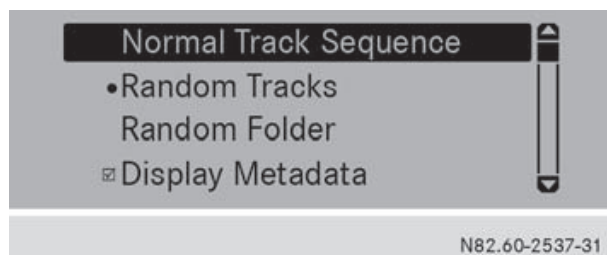
You can navigate through the folder structure of the SD memory card/USB device as follows:

Button	Operation
 	Moves within the folder level
	Jumps one folder level higher
	Opens a folder/selects a track
	Exits the SD/USB menu

Selecting track playback options

You may select from the following track playback options:

Normal track sequence	You hear the tracks in the same order as they are stored on the SD memory card/USB device.
Random tracks	All the tracks on the SD memory card/USB device are played in a random order.
Random folder	All tracks in the selected folder and sub-folders are played in random order.



- **To select the SD/USB menu:** press the  button and use the  or  button to select **SD/USB** and confirm with .
- **To select the track playback option:** press the  button to select **Normal**

Track Sequence, **Random Tracks** or **Random Folder** and confirm with .

You will hear the tracks in the desired playback option.

- ❗ If random playback is activated, the **Random** symbol is shown in the status bar in front of the symbol for the folder, SD memory card or USB device.

Displaying metadata

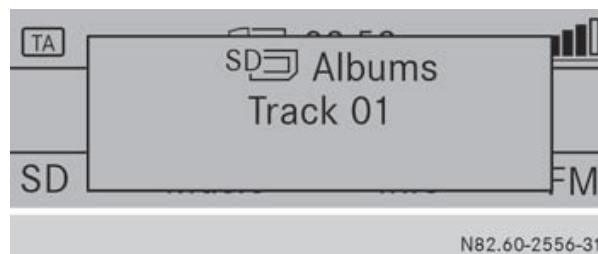
There are two ways to display the name of the track in the display window:

- with the names stored in the metadata of the track
- with the file names

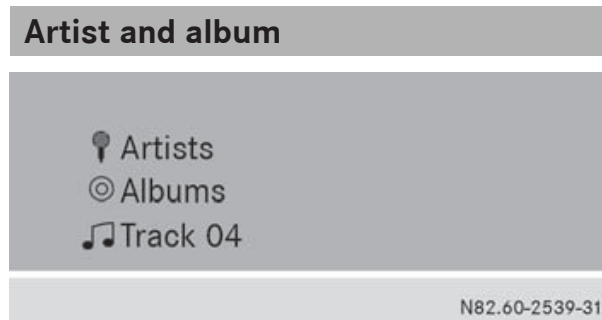
- **To select the SD/USB menu:** press the  button and use the  or  button to select **SD/USB** and confirm with .
- Using the  button, select **Display Metadata**.
- Using the  button, switch **Display Metadata** function on or off.
A tick in front of **Display Metadata** shows that tracks are displayed using metadata and not file names.
- **To exit the SD/USB menu:** press .

Calling up information on the currently played track

Folder name



- ▶ Press the  button.
The display shows the folder name and track.
- ▶ **To exit the info menu:** press the  button.

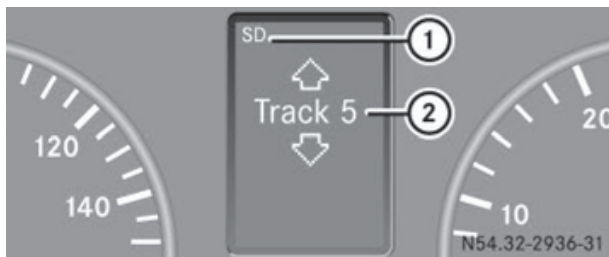


- ▶ **To select the info menu:** press the  button, select **Info** using the  or  buttons and confirm by pressing the  button.
The display shows the artist, album and track.
- ▶ **To exit the info menu:** press the  button.

- ▶ Using the  button in Audio 10, select the SD/USB function.
- ▶ Select the **SD** or **USB** display using the  or  button on the multifunction steering wheel.
The track currently playing is shown on the display of the on-board computer.
- ▶ Select the previous or next track using the  or  button on the multifunction steering wheel.

Operating the SD/USB function using the multifunction steering wheel

You can call up the previous or next track in the current folder using the multifunction steering wheel.



- ① Audio source
- ② Tracks

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Conditions	30
Activating/deactivating the Bluetooth® function	30
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Bluetooth®

Important safety notes

WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

Observe the legal requirements of the country in which you are currently driving.

Conditions

With Audio 10, you can use the following functions via Bluetooth®:

- make a phone call using a mobile phone
- play an audio file via an audio device

To use the Bluetooth® function of Audio 10, the following conditions need to be met:

- you need a mobile phone or device with Bluetooth®
- the mobile phone or Bluetooth® device must be located inside the vehicle in the vicinity of Audio 10
- the Bluetooth® function of Audio 10 is activated (▷ page 30)
- the Bluetooth® function of the mobile phone or audio device is activated
- the audio device must support the A2DP and AVRCP audio profiles

i Information on recommended Bluetooth® mobile phones and devices can be obtained from an authorized Sprinter Dealer.

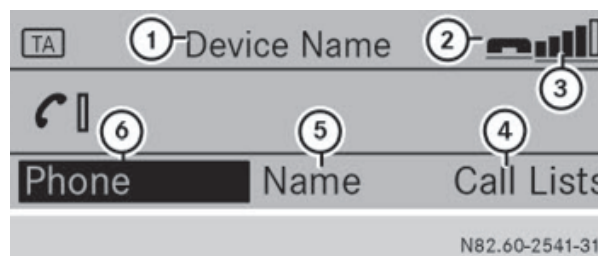
Activating/deactivating the Bluetooth® function

- ▶ **To select the system menu:** press the  button and press the  button to confirm.
- ▶ Press the  button to select **Activate Bluetooth**.
- ▶ Activate or deactivate the Bluetooth® function by pressing the  button. A tick in front of the **Activate Bluetooth** message indicates that the Bluetooth® function is activated.
- ▶ **To exit the system menu:** press the  button.

i The Bluetooth® function will remain switched on until you switch it off again. If you switch Audio 10 off, the existing Bluetooth® connection is disconnected. The call may be continued on the mobile phone. When switching on, Audio 10 automatically establishes the connection.

Telephone

Selecting the telephone function



- ① Device name display
- ② Mobile phone operational readiness symbol
- ③ Signal strength display
- ④ Call lists menu
- ⑤ Displays the phone book
- ⑥ Telephone menu

▶ Press the  button.

Or

▶ Press the  button.

Pairing a mobile phone

What does pairing mean?

When pairing, an authorized connection is established between Audio 10 and a mobile phone. Your mobile phone must be visible. Information on how to make your mobile phone visible can be found in the operating instructions of your mobile phone.

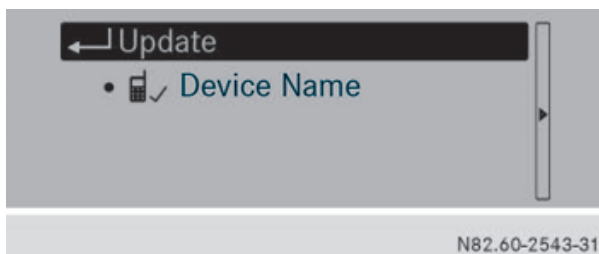
If Audio 10 and your mobile phone are paired, they will connect automatically as soon as there is a Bluetooth® connection.

- ❗ Audio 10 saves the pairing data of up to 10 mobile phones. If an additional mobile phone is coupled, Audio 10 overwrites the pairing data for the mobile phone that has not been connected to it for the longest period of time.

There are two ways of pairing:

- **Bluetooth® pairing:** Audio 10 searches for the mobile phone and starts the pairing process
- **Bluetooth® external:** the mobile phone searches for Audio 10 and starts the pairing process

Pairing a mobile phone via Bluetooth®



- **To call up the telephone menu:** press the button, select **Telephone** using

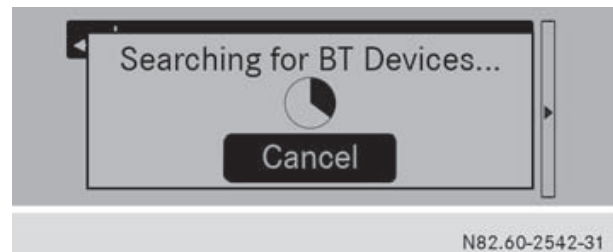
the or button and confirm by pressing the button.

The **Connect Phones** menu item is selected.

- Press the button.

The display shows the device list. The **Update** menu item is selected.

- **To start the search:** press the button. Audio 10 searches for mobile phones (BT devices) within range for a certain period of time. The display briefly shows a message.



- **To cancel the search:** press the button during the search.

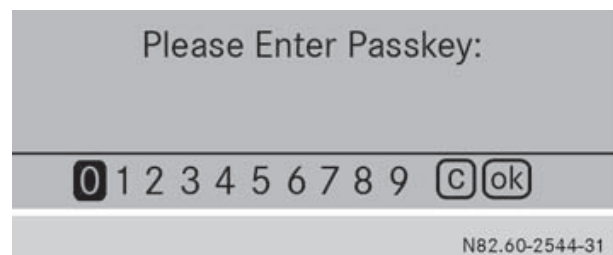
If at least one mobile phone is found, the display shows the Bluetooth® name of the mobile phone.

If Audio 10 does not find a mobile phone, the **Search for Bluetooth devices failed** message is shown in the display.

- **To search again:** select **Update** and press the button.

- Use the button to select the desired mobile phone and press the button to confirm.

The display shows the input menu for the passkey.



- **To enter the passkey:** enter a four-digit, easy to remember number using the button.

to  number keys and press the  button to confirm.

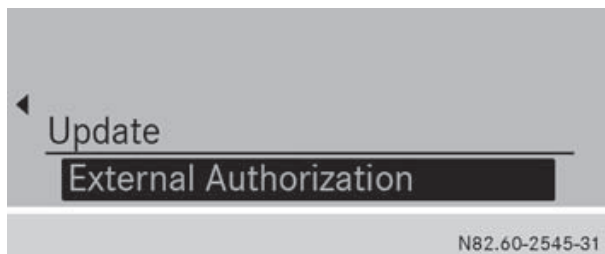
Or

- ▶ Use the  or  button to select 4 digits in the number bar, one after the other, and press the  button to confirm.
 - ▶ Use the  button to select **OK** and press the  button to confirm.
- The mobile phone is authorized.
- ▶ Select Bluetooth® device name **VAN-Bluetooth**.
 - ▶ Enter the number previously selected on the mobile phone and confirm.
 - ▶ Confirm possible prompts using the mobile phone.

The **Authorization successful** message is shown in the display. You will see the Bluetooth® name of the mobile phone in the display/selection window.

- i** When the **Authorization failed** message is displayed, you may have exceeded the prescribed time period. Repeat the procedure.

Pairing a mobile phone externally via Bluetooth®



- ▶ **To call up the telephone menu:** press the  button, select **Telephone** using the  or  button and confirm by pressing the  button. The **Connect Phones** menu item is selected.
- ▶ Press the  button. The display shows the device list.

- ▶ Press the  button.

The display shows the menu for external authorization. The **External Authorization** menu item is selected.

- ▶ Press the  button to confirm.
- ▶ Start the Bluetooth® scan process on the mobile phone.
- ▶ Select Bluetooth® device name **VAN-Bluetooth**.
A prompt appears in the display asking whether the mobile phone should be authorized.
- ▶ **To authorize:** press the  button to select **Yes** and press the  button to confirm.
The mobile phone is authorized.
- ▶ **To enter the passkey:** enter a four-digit, easy to remember number using the  to  number keys and press the  button to confirm.

Or

- ▶ Use the  or  button to select 4 digits in the number bar, one after the other, and press the  button to confirm.
- ▶ Use the  button to select **OK** and press the  button to confirm.
- ▶ Enter the number previously selected on the mobile phone and confirm.
- ▶ Confirm possible prompts using the mobile phone.
The **Authorization successful** message is shown in the display. You will see the Bluetooth® name of the mobile phone in the display/selection window.
- i** When the **Authorization failed** message is displayed, you may have exceeded the prescribed time period. Repeat the procedure.

Automatic reconnection

Audio 10 always searches for the last connected mobile phone.

If the last connected mobile phone cannot be connected, Audio 10 searches for the mobile phone that was connected prior to that.

Connecting another mobile phone

If you have authorized more than one mobile phone, you can switch between the individual phones.

i You can only switch to another authorized phone if you are not currently making a call.

► **To call up the telephone menu:** press the  button, select **Telephone** using the  or  button and confirm by pressing the .

The **Connect Phones** menu item is selected.

► Press the .

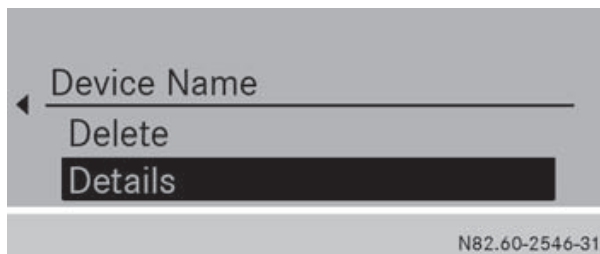
The display shows the device list.

► Use the  button to select the desired mobile phone and press the  button to confirm.

The selected mobile phone is searched for and connected to Audio 10.

i Audio 10 can only be connected to one mobile phone at any one time. The connected phone is identified by the • dot.

Displaying the Bluetooth® details of the mobile phone



► **To call up the telephone menu:** press the  button, select **Telephone** using

the  or  button and confirm by pressing the .

The **Connect Phones** menu item is selected.

► Press the .

The display shows the device list.

► Press the .

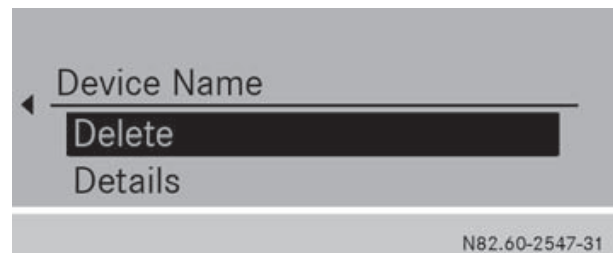
► Press the  button to select the **Details** menu item and press the  button to confirm.

The display shows the following information on the selected mobile phone:

- Bluetooth® name
- Bluetooth® address
- Authorization status
- Availability

► **To exit the detailed view:** press the  button.

Unpairing a mobile phone



► **To call up the telephone menu:** press the  button, select **Telephone** using the  or  button and confirm by pressing the .

The **Connect Phones** menu item is selected.

► Press the .

The display shows the device list.

► Press the .

► Press the  button to select the **Delete** menu item and press the  button to confirm.

A prompt appears in the display asking whether you really wish to revoke authorization.

- **To unpair:** use the  or  button to select **Yes** and press the  button to confirm.

The display briefly shows a message. The mobile phone is de-authorized and deleted from the device list.

- **To cancel the unpairing process:** use the  or  button to select **No** and press the  button to confirm.

The mobile phone is not unpaired from Audio 10. You have canceled the process.

Using the telephone

Accepting and ending a call

When you receive a call, you will hear a ringtone via the Audio 10 loudspeakers. The phone number of the caller is shown in the display, if it is not withheld.

- **To accept a call:** press the  button on the Audio 10 control panel or multifunction steering wheel.

Or

- Select **Accept** by pressing the  button. The call is played over the Audio 10 loudspeakers. Audio 10 mutes the active audio source.

- Use the volume control to adjust the call volume, if desired.

- **To end a call:** press the  button on the Audio 10 control panel or multifunction steering wheel. Audio 10 plays the active audio source again.

Rejecting a call

- Press the  button on the Audio 10 control panel or on the multifunction steering wheel.

Or

- Press the  button to select **Reject** and press the  button to confirm. Audio 10 plays the current audio source again.

Making a call

Entering a phone number using the number keys

- Press the  button.
- Enter the desired phone number using the  to  number keys and the  button.

 Notes on the  button:

- to enter a star: press the  button once
- to enter a plus: press the  button twice within approx. 1.5 seconds

- **To delete individual digits:** press the  button.

- **To delete the entire numerical sequence:** press and hold the  button until the entire numerical sequence is deleted.

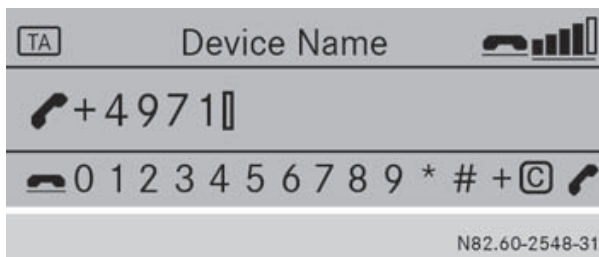
Or

- Press the  button.

- **To make a call:** press the  button on the Audio 10 control panel or multifunction steering wheel. This initiates dialing.

Entering a phone number using the character bar

You can also enter a phone number via the character bar in the display.



- ▶ Press the **TEL** button.
- ▶ Call up the character bar by pressing the **▼** button.
- ▶ Press the **◀** or **▶** button to select the first digit and press the **OK** button to confirm.
- ▶ Enter the rest of the phone number in the same way.
- ▶ Press the **▶** button to select **☎** and press the **OK** button to confirm.
- ▶ **To delete individual digits:** press the **◀** or **▶** button to select **C** and press the **OK** button to confirm.
- ▶ **To delete the entire numerical sequence:** press the **◀** or **▶** button to select **C** and press and hold the **OK** button until the entire numerical sequence is deleted.

Or

- ▶ Press the **◀** or **▶** button to select **☎** and press the **OK** button to confirm.
- ▶ **To make a call:** press the **◀** or **▶** button to select **☎** and press the **OK** button to confirm.
This initiates dialing.

Selecting a phone number from the telephone book

- ▶ Press the **TEL** button.
- ▶ Press the **▶** button to select **Name** and press the **OK** button to confirm.
- ▶ **To select a list entry with the arrow buttons:** press the **▲** or **▼** button to

select a list entry and press the **OK** button to confirm.

Or

- ▶ **To select a list entry with the number keys:** select characters using the **2** ABC to **9** WXYZ number keys.

i Notes on entering characters using number keys:

- press the button once: the first character on the button is selected
- press the button twice: the second character on the button is selected
- and so on

- ▶ Press the **▼** button to select the desired party and press the **OK** button to confirm.

Or

- ▶ Press the **☎** button.
This initiates dialing.

Selecting a phone number from calls lists

- ▶ Press the **TEL** button.
- ▶ Press the **▶** button to select **Call Lists** and press the **OK** button to confirm.
- ▶ Press the **▼** button to select the desired call list and press the **OK** button to confirm.
- ▶ Press the **▲** or **▼** button to select the desired call list entry and press the **OK** button to confirm.

Or

- ▶ Press the **☎** button.
This initiates dialing.

Redials

- ▶ Press the **TEL** button.
- ▶ Press the **☎** button.
The display shows the most recently dialed phone numbers.
- ▶ Press the **▼** button to select the desired phone number and press the **OK** button to confirm.

Or

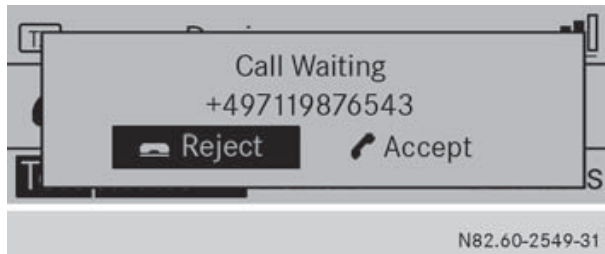
- Press the  button.
This initiates dialing.

Canceling dialing

- Press the  button when dialing.

Accepting/rejecting a waiting call

If you receive an incoming call while already making a call, the display shows the call waiting display. You also hear a tone.



- i** The **call waiting** function is only available if it is supported and has been activated by the mobile phone network provider.

- **To accept a call:** press the  button.

Or

- Select **Accept** by pressing the  button.
You are connected to the new party. The previous call is ended.

- **To reject a call:** press the  button.

Or

- Press the  button to select **Reject** and press the  button to confirm.
The waiting call is rejected.

Switching the hands-free system on/off

You can switch the hands-free function on or off during a call.

- i** When making a call, instead of **Call Lists**, the display shows **Microphone Off** or **Microphone On** in the menu bar.

- Press the  button.

- **To switch off:** press the  button to select **Microphone Off** and press the  button to confirm.

The **The microphone is off.** message appears briefly in the display.

- **To switch on:** press the  button to select **Microphone On** and press the  button to confirm.

The **The microphone is on.** message appears briefly in the display.

Setting the reception and transmission volume

You can adjust the reception and transmission volumes of the call.

- i** If reception and transmission volumes have been incorrectly set, call quality may be impaired.

- Press the  button.

- **To call up the telephone menu:** press the  button, select **Telephone** using the  or  button and confirm by pressing the  button.

- Press the  button to select **Adjust Volume** and press the  button to confirm.
The display shows the **Adjust Volume** menu.

- Press the  button to select **Receive** for reception volume or **Send** for transmission volume.

- Set the desired volume with the  or  button.

The long bar shows the current setting. The short bar shows the last volume saved.

- **To exit the telephone menu:** press the  button twice.

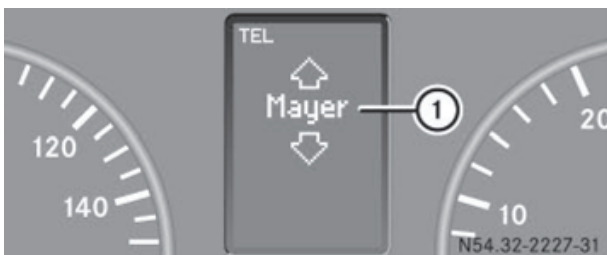
Loading the telephone book and call lists

You can load the telephone book and call lists of the mobile phone connected onto Audio 10.

- ▶ Press the **TEL** button.
- ▶ **To call up the telephone menu:** press the **▼** button, select **Telephone** using the **◀** or **▶** button and confirm by pressing the **OK** button.
- ▶ Press the **▼** button to select **Import Contacts** and press the **OK** button to confirm.
The display briefly shows a message.
- ▶ **To exit the system menu:** press the **↩** button.

Operating a mobile phone using the multifunction steering wheel

It is possible to accept, end and reject calls using the multifunction steering wheel. You can also make calls from your telephone book.



- ① Phone book entry
- ▶ Select the telephone function on Audio 10 by pressing the **TEL** button.
- ▶ Press the **☰** or **☷** button on the multifunction steering wheel to select the **TEL** display.
- ▶ **To accept a call:** press the **☎** button.
- ▶ **To end a call:** press the **☎** button.
- ▶ **To reject a call:** press the **☎** button.
- ▶ **To call up the telephone book:** call up the telephone book on Audio 10 (▶ page 35).

- ▶ Select the desired phone number by using the **▼** or **▲** button.
- ▶ Press the **☎** button.
This initiates dialing.

BT Audio

Selecting the Bluetooth® audio function



- ① Bluetooth® function display
 - ② Bluetooth® device status indicator
 - ③ Media menu
 - ④ Start and stop
 - ⑤ BT audio menu
 - ⑥ Track display
- ▶ Press the **MEDIA** button repeatedly until **BT Audio** is shown in the display.

Or

- ▶ **To select using the media menu:** press the **▼** button, select **Media** using the **▶** button and confirm by pressing the **OK** button.
The display shows the list of audio sources. The audio source currently playing is indicated by the • dot.
- ▶ Press the **▼** button to select Bluetooth® device names and press the **OK** button to confirm.
The **BT Audio** message is shown in the display.

Bluetooth®

Pairing/unpairing Bluetooth® devices

What does pairing mean?

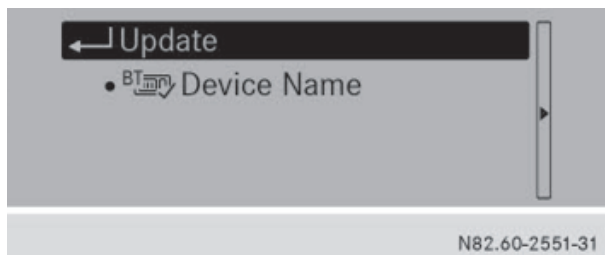
When pairing, an authorized connection is established between Audio 10 and an audio device. Your audio device must be visible. Information on how to make your audio device visible can be found in the operating instructions of your audio device.

- ❗ Audio 10 saves the pairing data of up to 10 audio devices. If an additional audio device is coupled, Audio 10 overwrites the pairing data for the audio device that has not been connected to it for the longest period of time.

There are two ways of pairing:

- **Bluetooth® pairing:** Audio 10 searches for the audio device and starts the pairing process
 - **Bluetooth® external:** the audio device searches for Audio 10 and starts the pairing process
- ❗ If you pair a mobile phone as an audio device, it is automatically paired as a mobile phone as well, as long as your mobile phone supports this.

Pairing a Bluetooth® device via Bluetooth®

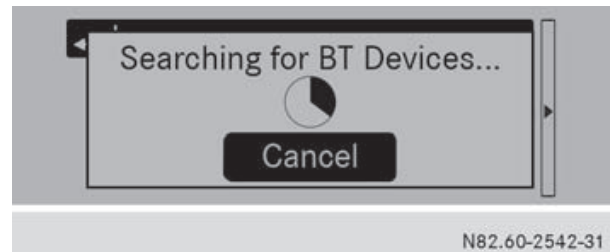


- **To call up the BT audio menu:** press the button, select **BT Audio** using the

or button and confirm by pressing the button.

The **Bluetooth Audio Device List** menu item is selected.

- Press the button. The display shows the device list. The **Update** menu point is selected.
- **To start the search:** press the button. Audio 10 searches for Bluetooth® devices within range for a certain period of time. The display briefly shows a message.

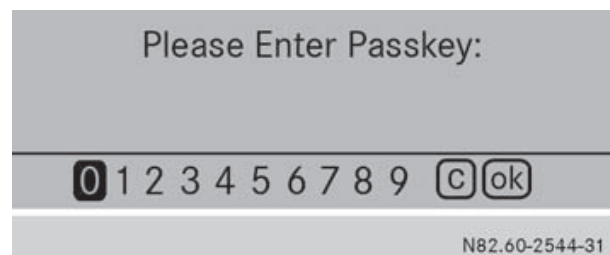


- **To cancel the search:** press the button during the search.

If at least one Bluetooth® device is found, the display shows the Bluetooth® name of the device.

If Audio 10 does not find a Bluetooth® device, the **Search for Bluetooth devices failed.** message is shown in the display.

- **To search again:** select **Update** and press the button.
- Press the button to select the desired Bluetooth® device and press the button to confirm. The display shows the input menu for the passkey.



- **To enter the passkey:** enter a four-digit, easy to remember number using the

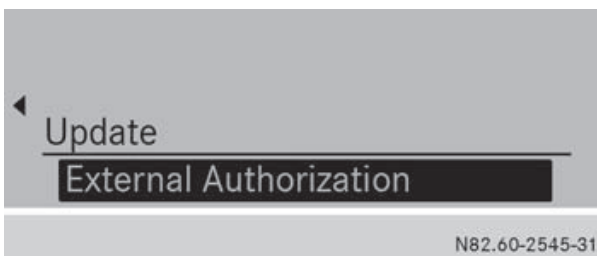
to number keys and press the  button to confirm.

Or

- ▶ Press the  or  button to select 4 digits, one after the other, and press the  button to confirm.
- ▶ Press the  button to select **OK** and press the  button to confirm.
The Bluetooth® device is authorized.
- ▶ Select Bluetooth® device name **VAN-Bluetooth**.
- ▶ Enter the number selected previously on the Bluetooth® device, and confirm.
- ▶ Confirm possible prompts using the Bluetooth® device.
The **Authorization successful**. message is shown in the display. You will see the Bluetooth® name of the Bluetooth® device in the display/selection window.

i When the **Authorization failed**. message is displayed, you may have exceeded the prescribed time period. Repeat the procedure.

Pairing Bluetooth® devices via Bluetooth®



- ▶ **To call up the BT audio menu:** press the  button, select **BT Audio** using the  or  button and confirm by pressing the  button.
The **Bluetooth Audio Device List** menu item is selected.
- ▶ Press the  button.
The display shows the device list.

- ▶ Press the  button.

The display shows the menu for external authorization. The **External Authorization** menu item is selected.

- ▶ Press the  button to confirm.
- ▶ Start the Bluetooth® scan process on the Bluetooth® device.
- ▶ Select Bluetooth® device name **VAN-Bluetooth**.
A prompt appears in the display asking whether the Bluetooth® device should be authorized.
- ▶ **To authorize:** press the  button to select **Yes** and press the  button to confirm.
The Bluetooth® device is authorized.
- ▶ **To enter the passkey:** enter a four-digit, easy to remember number using the to number keys and press the  button to confirm.

Or

- ▶ Use the  or  button to select 4 digits in the number bar, one after the other, and press the  button to confirm.
- ▶ Use the  button to select **OK** and press the  button to confirm.
- ▶ Enter the number selected previously on the Bluetooth® device, and confirm.
- ▶ Confirm possible prompts using the Bluetooth® device.
The **Authorization successful**. message is shown in the display. You will see the Bluetooth® name of the Bluetooth® device in the display/selection window.

i When the **Authorization failed**. message is displayed, you may have exceeded the prescribed time period. Repeat the procedure.

Automatic reconnection

Audio 10 always searches for the last connected Bluetooth® device.

If the last connected Bluetooth® device cannot be connected, Audio 10 searches for the Bluetooth® device that was connected prior to that.

Connecting another Bluetooth® device

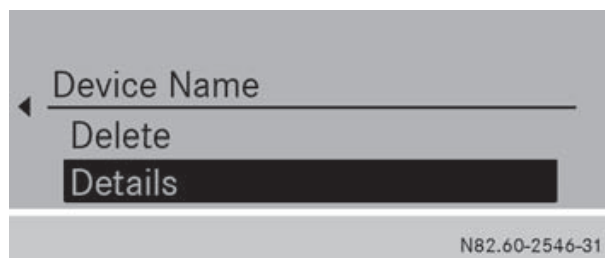
If you have authorized more than one Bluetooth® device, you can switch between the devices.

- ▶ **To call up the BT audio menu:** press the ▼ button, select **BT Audio** using the ◀ or ▶ button and confirm by pressing the (OK) button. The **Bluetooth Audio Device List** menu item is selected.

- ▶ Press the (OK) button. The display shows the device list.
- ▶ Press the ▼ button to select the desired Bluetooth® device and press the (OK) button to confirm. The selected Bluetooth® device is searched for and connected to Audio 10.

i Audio 10 can only be connected to one Bluetooth® device at any one time. The connected phone is identified by the • dot.

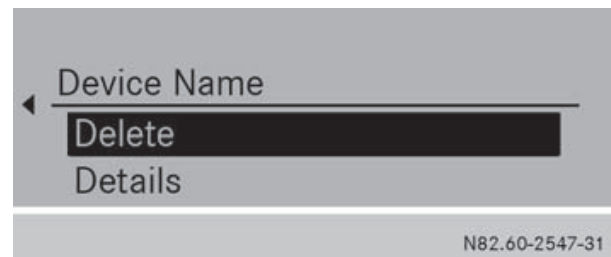
Displaying Bluetooth® details



- ▶ **To call up the BT audio menu:** press the ▼ button, select **BT Audio** using the ◀ or ▶ button and confirm by pressing the (OK) button. The **Bluetooth Audio Device List** menu item is selected.
- ▶ Press the (OK) button. The display shows the device list.

- ▶ Press the ▶ button.
- ▶ Press the ▼ button to select the **Details** menu item and press the (OK) button to confirm. The display shows the following information on the selected Bluetooth® device:
 - Bluetooth® name
 - Bluetooth® address
 - Authorization status
 - Availability
- ▶ **To exit the detailed view:** press the ◀ button.

Unpairing a Bluetooth® device



- ▶ **To call up the BT audio menu:** press the ▼ button, select **BT Audio** using the ◀ or ▶ button and confirm by pressing the (OK) button. **Bluetooth Audio Device List** is selected.
- ▶ Press the (OK) button. The display shows the device list.
- ▶ Press the ▶ button.
- ▶ Press the ▼ button to select **Delete** and press the (OK) button to confirm. A prompt appears in the display asking whether the Bluetooth® device should definitely be de-authorized.

- **To unpair:** press the ◀ or ▶ button to select **Yes**.

The display briefly shows a message. The mobile phone is de-authorized and deleted from the device list.

- **To cancel the unpairing process:** use the ◀ or ▶ button to select **No** and press the OK button to confirm.

The mobile phone is not unpaired from Audio 10. You have canceled the process.

Playing a Bluetooth® device

- Press the MEDIA button repeatedly until **BT Audio** is shown in the display.

Or

- **To select using the media menu:** press the ▼ button, select **Media** using the ▶ button and confirm by pressing the OK button.

The display shows the list of audio sources. The audio source currently playing is indicated by the • dot.

- Press the ▼ button to select the Bluetooth® device name and press the OK button to confirm.

The **BT Audio** message is shown in the display.

Audio 10 plays your Bluetooth® device's MP3 player via the loudspeakers.

Operation takes place via your Bluetooth® device.

Setting the volume

If you connect a Bluetooth® device to Audio 10, it is possible that the volume may need to be significantly increased. You can therefore select from two volume options:

Volume option	Operation
Standard	The external device is played back at a normal volume.
Boost	The external device is played back louder.

- **When the boost is switched on,** traffic announcements may be played at a very loud volume. Adjust the volume of the traffic reports (► page 20) or switch off the TA function (► page 20).

- **To call up the BT audio menu:** press the ▼ button, select **BT Audio** using the ◀ or ▶ button and confirm by pressing the OK button.

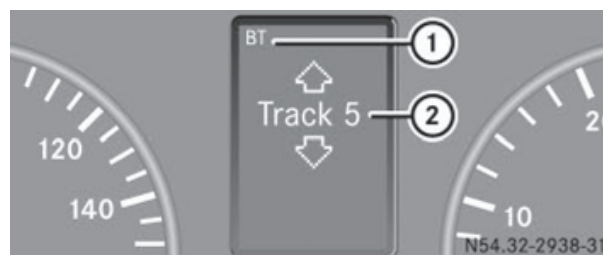
- **To call up the volume menu:** press the ▶ button to select **Volume** and press the OK button to confirm.

The display shows the available settings: **Standard** and **Boost**. The current setting is indicated by the • dot.

- Press the ▼ button to select the desired setting and press the OK button to confirm.

Operating the BT audio function using the multifunction steering wheel

You can call up the previous or next track in the current folder using the multifunction steering wheel.



- ▶ Select the BT audio function on Audio 10 by pressing the  button.
- ▶ Using the  or  button on the multifunction steering wheel, select the BT display.
The track currently playing is shown on the display of the on-board computer.
- ▶ Call up the previous or next track using the  or  button on the multifunction steering wheel.


Bluetooth®

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Important safety notes

WARNING

Handling discs while driving may distract you from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

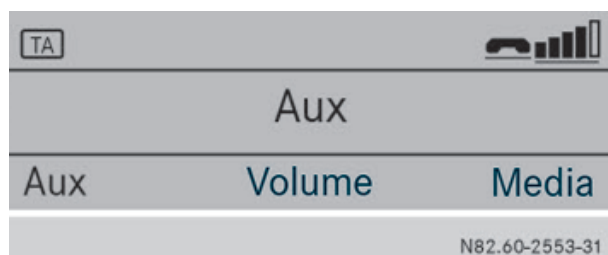
Handle discs only when the vehicle is stationary.

Connecting an external device

You can connect an external device to Audio 10 and play it back via the speakers. The AUX jack intended for this purpose (3.5 mm stereo audio jack) is located in the stowage compartment on the driver's side of the dashboard.

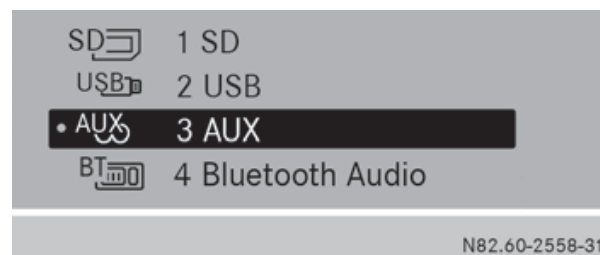
- ▶ Connect an external device to the AUX jack.
-  An adapter cable is required for the AUX jack.
-  If you connect an external device, Audio 10 does not automatically switch over to the AUX function.

Selecting the AUX function



- ▶ Press the  button repeatedly until the display shows **AUX**.

If you are in one of the SD, USB or BT Audio audio sources, you can call up the AUX function using the Media menu.



- ▶ **To select the media menu:** press the  button, select **Media** using the  button and press the  button to confirm.
The display shows the list of audio sources. The • dot indicates the current audio source being played.
- ▶ Press the  button to select **Aux** and press the  button to confirm.
The display shows **Aux**.
- ▶ Switch the external device to playback.
The external device is played back over the Audio 10 loudspeakers.

Setting the volume

If you connect an external device to Audio 10 via its headphones jack, the volume may have to be increased significantly. You can therefore select from two volume options:

Volume option	Operation
Standard	The external device is played back at a normal volume.
Boost	The external device is played back louder.

-  When the boost is switched on, traffic announcements may be played at a very loud volume. Adjust the volume of the traffic reports (▶ page 20) or switch off the TA function (▶ page 20).
- ▶ **To call up the volume menu:** press the  button, select **Volume** using

the  button and press the  button to confirm.

The display shows the available settings: **Standard** and **Boost**. The • dot indicates the current setting.

- Select the desired setting using the  button and press the  button to confirm.

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Requirements for SD memory cards/ USB devices

SD memory cards

Model	SD, SDHC
Capacity	32 GB
Format	FAT/FAT32

- i** SD memory cards are available in many different sizes. Therefore, it cannot be guaranteed that playback is possible with every SD memory card.

USB devices

The following USB devices are supported:

- USB sticks
- USB hard drives
- certain MP3 players

Model	USB 2.0
Format	FAT/FAT32, maximum of 4 primary partitions
Hard drive size	2.54 cm (1 in) 4.57 cm (1.8 in) 6.35 cm (2.5 in)
Hard drive: start-up/permanent current, max. (with separate power supply, if necessary)	800 mA

- i** USB devices are available in many different sizes. Therefore, it cannot be guaranteed that playback is possible with every USB device.
- i** Do not use a USB extension cable.
- i** Do not use a spiral cable for the USB port.

Supported file formats

SD memory card/ USB device	MP3, AAC, WMA, WAV, MP4, M4A, M4B (maximum 2 channels)
BT Audio	SBC, MP3

- i** To shorten the initialization period, only load music files onto the USB device, if possible.
- i** Unsupported file formats are not displayed.
- Audio 10 does not support any DRM (Digital Rights Management) coded files.

SD memory card/USB device file structure

Maximum number of folders per directory	200
Maximum number of tracks per directory	500
Maximum number of tracks in "Random tracks" random playback	300